

Frequently Asked Questions about DenteMax

Q. What is DenteMax?

DenteMax is a national, dental Preferred Provider Organization (PPO) network. This means that you can visit any participating dentist in the list of DenteMax dentists and save on your dental costs. DenteMax is a group of quality dentists who have agreed to accept a set, discounted fee schedule when they see DenteMax patients.

Q. Why should I go to a DenteMax dentist?

When you choose a DenteMax dentist, you can save on out-of-pocket expenses. DenteMax fees are generally less than a dentist's usual office fees. DenteMax credentials all dentists before allowing them to join. DenteMax checks into a dentist's current practice information and history to make sure that all DenteMax dentists are the highest quality. This gives you peace of mind knowing that you are seeing a quality checked DenteMax dentist.

Q. How do I find a DenteMax dentist?

You can go online to www.dentemax.com at your convenience to find the most up to date list of DenteMax dentists. You can call us toll-free at **1-800-752-1547** and a live representative will help you locate an in-network provider in your area. You can also use our directories to find a DenteMax dentist.

Q. Is DenteMax my Insurance Company?

DenteMax is solely a network of dentists, not an insurance company. DenteMax is a preferred provider network of dentists who have accepted a set fee schedule when receiving payment for dental services.

Q. How do I find out what dental services are covered?

Since DenteMax is solely a dental network, we do not have information on your benefit levels or what services are covered. You must call your Health Benefit Plan at the number on your ID card for information on your benefit levels and eligibility.

Q. If my dentist is not yet participating with DenteMax, how can he/she join?

Contact your dentist and advise him/her that you now have DenteMax. Ask if he/she would be willing to join. If they are willing and would like to review our information, simply have your dentist or yourself call us at **1-800-752-1547**. You can also refer your dentist to DenteMax directly by phone or by website at www.dentemax.com. We will be glad to contact the dental office with information on joining our program.